



**DEPARTMENT OF THE NAVY**  
BOARD FOR CORRECTION OF NAVAL RECORDS  
701 S. COURTHOUSE ROAD, SUITE 1001  
ARLINGTON, VA 22204-2490

█  
Docket No. 7626-23  
Ref: Signature Date

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█  
█

Dear █,

This is in reference to your application for correction of your naval record pursuant to Section 1552 of Title 10, United States Code. After careful and conscientious consideration of relevant portions of your naval record and your application, the Board for Correction of Naval Records (Board) found the evidence submitted insufficient to establish the existence of probable material error or injustice. Consequently, your application has been denied.

A three-member panel of the Board, sitting in executive session, considered your application on 4 January 2024. The names and votes of the members of the panel will be furnished upon request. Your allegations of error and injustice were reviewed in accordance with administrative regulations and procedures applicable to the proceedings of this Board. Documentary material considered by the Board consisted of your application, together with all material submitted in support thereof, relevant portions of your naval record and applicable statutes, regulations, and policies. In addition, the Board considered the advisory opinion by Commander, Naval Supply System Command 5420 Ser SUP 04/088 of 8 November 2023, which was previously provided to you for comment.

The Board determined that your personal appearance, with or without counsel, would not materially add to their understanding of the issues involved. Therefore, the Board determined that a personal appearance was not necessary and considered your case based on the evidence of record.

In accordance with NAVSUP P-490, Rev 6, if member does not hire a commercial Transportation Service Provided or Portable Mobile Storage Container company then three weight tickets are required: (1) Empty within 25 miles of Origin (2) Full within 25 miles of Origin. (3) Full within 25 miles of Destination. Failure to comply with the above will result in claim being returned unpayable.

Weight Certificates are unobtainable. The Personal Property Shipping Office (PPSO) Directors may pre-approve in writing constructive weight for local moves when there is no scale between origin and destination. (i.e., on-base to on-base move). (1) The member should be provided a copy of the Navy's Constructive Weight Inventory form prior to moving. (2) The member will need to submit the written authorization from the PPSO Director and the Navy Constructive Weight Inventory form with the final claim. All other requests to use constructive weight must be approved by the NAVSUP HQ Household Goods (HHG) Team. Constructive weight that was not pre-approved will be limited to reimbursement of documented costs. No incentive will be paid.

On 4 May 2023, you were issued official change duty orders (BUPERS order: ██████████) with required obligated service to February 2027, while stationed in ██████████, ██████████, ██████████ with an effective date of departure of July 2023. Petitioner's ultimate activity was ██████████, ██████████, ██████████ for duty with an effective date of arrival of 30 August 2023 with a Projected Rotation Date of February 2027.

On 10 July 2023, United Rentals issued you an invoice with a rental out/rental in of 10 July 2023 for a total of \$439.69.

On 10 July 2023 (09:56), Certified Automated Truck Scale receipt was issued at ██████████, ██████████ with gross weight of 9,880 lbs. On 10 July 2023 (12:25), Certified Automated Truck Scale receipt was issued at ██████████, ██████████ with gross weight of 23,160 lbs.

On 28 July 2023, your Application for Do It Yourself Move and Counseling Checklist (DD Form 2278) was created listing a move from ██████████, ██████████ to ██████████, ██████████ with a maximum authorized weight of 13,000 lbs. and Estimated Government Constructive Cost of \$21,276.86. It was certified by a counselor.

On 21 August 2023, NAVSUP Fleet Logistics Center Norfolk notified you that, “[o]ur records show that a claim packet was submitted to our office containing illegible documents which is preventing the claim from being settled. The required items that are illegible are listed below:

Member rented a F-350 truck from United Rental in ██████████, ██████████ on July 10, 2023 at 9:05 turned in at 1:36 pm with mileage out at 7651.00 and in 7714.00. Both tickets obtained were in ██████████, ██████████ on July 10, 2023 at 9:56 am empty ticket number 1774 and weight of 9,880 lbs.; however full weight ticket number 1774 was at 12:25 pm for the weight of 23160 lb. As stated on invoice 6509896 it took 63 miles for this trip, however according to Google the trip from ██████████ to ██████████ is 740.6 miles and it takes 10 hours and 55 minutes.

For a complete list of the items requested for processing a claim, you can download the Personally Procured Move (PPM) Checklist and Certification of Expenses form from the Navy Household Goods/Personal Property website  
[https://www.navsup.navy.mil/public/navsup/hhg/navy\\_audit/](https://www.navsup.navy.mil/public/navsup/hhg/navy_audit/)”

On 19 September 2023 (10:08 am), you notified NAVSUP via email that, “To elaborate my PPM process, all items to be moved in my household were boxed up or prepared prior to my transfer date. In order to fit all my belongings into one vehicle for the weighing process I rented the truck from Allied which was able to load the estimated capacity. The morning of the stated document I rented the truck, traveled to the scales for an empty weigh. Went home ██████████ and got all my belongings loaded onto the truck for the weighted ticket. All this was in efforts to capture my total weight of all items compared to multiple tickets upon various days which I didn't think would be correct. Afterwards, all my belongings were offloaded from the truck to my home in ██████████. And I returned the truck. Finally, I had to take multiple trips, due to leave, availability, and family planning spanning over the course of July to transfer all of my items from ██████████ to ██████████. This was accomplished utilizing my Pick-up truck and utilizing family vehicles as well.”

On 19 September 2023 (12:35), NAVSUP notified you that, “[u]nfortunately, sir we cannot accept this. You would have had to obtain weight tickets of the vehicles you used for each load. Empty and

