



**CUI//SP-MIL/SP-PRVCY**

**UNITED STATES AIR FORCE  
BOARD FOR CORRECTION OF MILITARY RECORDS**

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**RECORD OF PROCEEDINGS**

**IN THE MATTER OF:**

*Work-Product*

**DOCKET NUMBER:** BC-2022-00005

**COUNSEL:** NONE

**HEARING REQUESTED:** NO

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**APPLICANT'S REQUEST**

He be reimbursed for his personally procured move (PPM) from Joint Base Charleston, SC, to Little Rock AFB, AR.

**APPLICANT'S CONTENTIONS**

He was notified of his assignment to Little Rock AFB May 21, with a report not later than date (RNLTD) of 31 Jul 21, and received official orders on 4 Jun 21. On 8 Jun 21 he requested a household goods (HHG) carrier to pack and ship his goods for the 14 - 17 Jun 21 date range. He was notified there were no dates available until after his RNLTD, and 16 Aug would be the earliest shipment date. The only option he was given by his Permanent Change of Station (PCS) counselor was to conduct his own PPM, and she stated that she would have to change his method of shipment from HHG to PPM. He was then counseled on the amount (percentage) of which the Government would pay for a PPM. Due to his housing agreement he had to move by 21 Jun 21. He hired a third party moving company to ship and store his HHGs to minimize his financial hardship. Upon arrival to Little Rock AFB he initiated his PPM voucher. He was informed he should have received a non-availability letter, from his losing Traffic Management Office (TMO), since there was no contract carrier options available. He was never given the option to request a non-availability letter from his losing TMO. He attempted multiple times to receive the non-availability letter, but only received a notification that it was his responsibility to contact Air Force Personnel Center (AFPC) to request a non-availability letter. At no point during any of his counseling sessions with the losing TMO, prior to his departure, did they state it was his responsibility to request a non-availability letter. Additionally, the PCS counselor at the losing TMO, changed his method of shipment from HHG to PPM without any attempt to submit his HHG request for booking. He requests reimbursement of \$9,128.43 for his PPM.

The applicant's complete submission is at Exhibit A.

**STATEMENT OF FACTS**

The applicant is a currently serving Air Force chief master sergeant (E-9).

On 4 Jun 21, Special Order *Work-Product*, authorized the applicant to PCS to Little Rock AFB, AR with a RNLTD of 31 Jul 21.

On 2 Jul 21, the applicant's Report on Individual Personnel (RIP) reflects his Effective Duty Date at Little Rock AFB, AR.

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Controlled by: SAF/MRB  
CUI Categories: SP-MIL/SP-PRVCY  
Limited Dissemination Control: N/A  
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For more information, see the excerpt of the applicant's record at Exhibit B and the advisory at Exhibit C.

**APPLICABLE AUTHORITY/GUIDANCE**

Joint Travel Regulations (JTR), paragraph 051502-B states: When the Service member personally arranges HHG transportation or non-temporary storage (NTS) because either a Transportation Office is not available or a Transportation Officer instructs the Service member in writing to arrange transportation or storage at personal expense, reimbursement is authorized as follows:

1. The actual cost of shipment up to 100% of the maximum allowable weight allowance, not including special routing and services in par. 051306-E.
2. The cost of a direct hire or rental cost of transportation, with or without an operator, not including special routing and services in par. 051306-E.

AFI 24-602V4, *Personal Property Moving and Storage*, paragraph 8.2.1.1. states: (051502-B) Government transportation office not available. A member who is directed in writing by (J)PPSO to personally procure transportation, and/or NTS of HHG because (J)PPSO is unable to procure government contractual services (GBL, DPM, etc.) is authorized reimbursement of actual costs for shipment and storage up to the member's maximum authorized HHG weight allowance.

**AIR FORCE EVALUATION**

PPA HQ/LHE recommends granting the application. Based on the documentation provided by the applicant and analysis of the facts, there is evidence an error or injustice may have occurred. When personal property cannot be scheduled for pick up after attempts of all available services, Joint Personal Property Shipping Office (JPPSO) is responsible for providing service members a non-availability letter to personally arrange the shipment of their personal property with an authorization of 100% reimbursement of the cost up to their the maximum weight allowance.

Investigation and discussions with the applicant's losing TMO certified the request was never sent to JPPSO for booking. Once the applicant's shipment was scheduled in DPS, the TMO counselor, was informed JPPSO requires 4 – 6 weeks advance notice before they would attempt to book a shipment. The TMO counselor immediately cancelled the shipment and recommended the applicant perform a PPM. Further review of the applicant's documents identified an error in the original calculation of his PPM reimbursement. The original calculation did not include the authorized packing of \$2,923.90. This changes the Government Constructed Cost (GCC) from \$5,655.19 to \$8,659.47. PPA HQ made the correction and accomplished the DD Form 2278, *Application for Do It Yourself Move and Counseling Checklist*. PPA HQ further instructed the gaining TMO to proceed with closing out the Personally Procured Move (PPM) to finance for \$8,659.47 the corrected GCC.

The complete advisory opinion is at Exhibit C.

**APPLICANT'S REVIEW OF AIR FORCE EVALUATION**

The Board sent a copy of the advisory opinion to the applicant on 29 Mar 22 for comment (Exhibit D), but has received no response.

**FINDINGS AND CONCLUSION**

1. The application was timely filed.
2. The applicant exhausted all available non-judicial relief before applying to the Board.
3. After reviewing all Exhibits, the Board concludes the applicant is the victim of an error or injustice. The Board concurs with the rationale and recommendation of PPA HQ/LHE and finds a preponderance of the evidence substantiates the applicant's contentions. The Board noted the applicants request for HHG shipment was not sent to JPPSO for booking which prevented him from receiving the non-availability letter required for PPM actual cost reimbursement. Therefore, the Board recommends correcting the applicant's records as indicated below.

**RECOMMENDATION**

The pertinent military records of the Department of the Air Force relating to APPLICANT be corrected to show that:

- a. He was advised to personally procure transportation of his household goods (HHG) and received a letter of non-availability as outlined in AFI 24-602 V4, paragraph 8.2.1.1 and JTR, paragraph 051502-B.
- b. The Government Constructive Cost (GCC) from JB-Charleston SC to Little Rock AFB, AR is \$9,103.43, which is 100% of the GCC that was allowed to be paid under Joint Travel Regulations (JTR), paragraph 051502-C.
- c. He be reimbursed the difference between the GCC (\$8,659.47) and actual cost (\$9,103.43) in the amount of \$443.96.

**CERTIFICATION**

The following quorum of the Board, as defined in Air Force Instruction (AFI) 36-2603, *Air Force Board for Correction of Military Records (AFBCMR)*, paragraph 1.5, considered Docket Number BC-2022-00005 in Executive Session on 31 May 22:

<b>Work-Product</b>	Panel Chair
<b>Work-Product</b>	Panel Member
<b>Work-Product</b>	Panel Member

All members voted to correct the record. The panel considered the following:

- Exhibit A: Application, DD Form 149, w/atchs, dated 22 Dec 21.
- Exhibit B: Documentary evidence, including relevant excerpts from official records.
- Exhibit C: Advisory opinion, PPA HQ/LHE, w/atchs, dated 28 Mar 22.
- Exhibit D: Notification of advisory, SAF/MRBC to applicant, dated 29 Mar 22.

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Taken together with all Exhibits, this document constitutes the true and complete Record of Proceedings, as required by AFI 36-2603, paragraph 4.11.9.

4/8/2024



*Work-Product*

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