

ARMY BOARD FOR CORRECTION OF MILITARY RECORDS

RECORD OF PROCEEDINGS

IN THE CASE OF: [REDACTED]

BOARD DATE: 23 January 2024

DOCKET NUMBER: AR20230003938

APPLICANT REQUESTS: correction of Orders Number 092-59 to show she was paid Basic Allowance for Housing (BAH) for zip code 27695 vice 27895 with back pay of the BAH from May 2021 to September 2022.

APPLICANT'S SUPPORTING DOCUMENT(S) CONSIDERED BY THE BOARD:

- DD Form 149 (Application for Correction of Military Record)
- Orders Number 092-59
- Email: requesting correction to Permanent Change of Station (PCS) order
- Email: orders help for pay issue
- North Carolina State University admission letter
- BAH loss calculation

FACTS:

1. The applicant states,

a. Her Request for Orders (RFO) for her most recent previous assignment had a typo in the zip code for the assignment's duty location. She was stationed at North Carolina State University in Raleigh, zip code 27695. The RFO and subsequent orders reflected an incorrect zip code (27895 which is Wilson, NC, a smaller town), and she subsequently received a much lower housing allowance than she was authorized throughout her assignment. The error was discovered about 12 months into the assignment and no entity could correct the pay issue by that time. The difference between the correct BAH and the one she was paid for was around \$500.00.

b. Her family did not receive approximately \$7,400.00 they were entitled to during the period from April 2021 to September 2022, through no fault of their own. She and her husband both work and they support their three children. This money they were supposed to receive would have been helpful to pay their housing, transportation, and childcare bills, among others. Other service members in her rank received the correct, higher amount of money for the same service at the same location simply because the person typing their RFO did not make an error in the zip code.

2. The applicant is a member of the Special Operations Command, and her record is not available to the Board through the Interactive Personnel Electronic Records Management System of records. The Record of Proceedings will be written using documents provided by the applicant.
3. On 2 April 2021, Orders Number 092-59 issued by Headquarters, U.S. Army Garrison, Fort Bragg, NC, ordered the applicant reassigned on a permanent change of station (PCS) with assignment to the U.S. Army Student Detachment, Fort Jackson, SC, with duty at North Carolina State University, Raleigh, NC, 27895, with a report date no later than 19 May 2021, to attend long term schooling. These orders show the applicant had a projected graduation date of 2 August 2022.
4. Email: Requesting correction to PCS order, in pertinent part, wherein Ms. R- G- (Personnel Services Branch, U.S. Army Human Resources Command) states to the applicant "I typed "27895" and the letterhead from the school shows "27695." Please provide me something from the school with the zip code "27606" and she will do her best to submit an amendment to change the zip code."
5. Email: orders help for pay issue, wherein the applicant's career manager responds to her request for resolution of BAH paid for the incorrect zip code. The issue could not be resolved because it was coded under funds two years ago. The applicant was advised to petition the Board.
6. North Carolina State University letter showing the school was located in Raleigh, NC, 27695, and the applicant's beginning date of 19 May 2021 and expected graduation date of 2 August 2022.
7. BAH loss calculation showing from May 2021 to September 2022, the differences in BAH received versus what should have been paid, totaling \$7,442.00.
8. On 16 August 2023, the Office of the Deputy Chief of Staff, G-1, Chief Military Pay Branch, provided and advisory opinion which states:
  - a. After careful review of the information provided in the application, we recommend the Board approve the applicant's request for administrative relief to correct PCS Orders Number 092-59 dated 2 April 2021 to reflect the correct duty zip code for North Carolina State University in Raleigh, NC, to 27695.
  - b. The applicant's application shows she contacted the order issuing official to correct the incorrect duty station zip code. In addition to providing official documentation from North Carolina State University verifying the school's official zip code, the orders issuing official verifies a mistake was made. However, there is no indication an amendment order was issued to correct the zip code.

c. We find that the applicant's application contains sufficient factual evidence verifying the incorrect duty station zip code for North Carolina State University; therefore, a change to her military record is warranted.

9. On 25 August 2023, the applicant was provided with a copy of the advisory opinion for comment or rebuttal. She did not reply.

#### BOARD DISCUSSION:

After reviewing the application, all supporting documents, and the evidence found within the military record, the Board found that relief was warranted. The applicant's contentions, the military record, and regulatory guidance were carefully considered. The evidence shows the applicant was reassigned to NC State University in Raleigh, NC zip code 27695. However, the Request for Orders and resultant PCS order listed an incorrect zip code of 27895. The evidence further shows the applicant contacted the order issuing official to correct the incorrect duty station zip code and provided official documentation from North Carolina State University verifying the school's official zip code. Additionally, the orders issuing official verified that a mistake was made. However, there is no indication an amendment order was issued to correct the zip code. The Board reviewed and agreed with the advisory official's determination that the applicant's application contains sufficient factual evidence verifying the incorrect duty station zip code for North Carolina State University; and therefore, the Board determined a change to her military record is warranted.



2. Army Regulation 600-8-105 (Military Orders) states, Only the organization that published the original order may amend, rescind, or revoke the order. Commanders may revoke award orders if issued by another headquarters only when authorized under AR 600 – 8 – 22. An order may be corrected by the organization that published the original order to show the true state of affairs existing at the time the original order was published.

3. Title 10, United States Code, section 1552 states, the Secretary of a military department may correct any military record of the Secretary's department when the Secretary considers it necessary to correct an error or remove an injustice. The Secretary concerned may pay, from applicable current appropriations, a claim for the loss of pay, allowances, compensation, emoluments, or other pecuniary benefits, or for the repayment of a fine or forfeiture, if, as a result of correcting a record under this section, the amount is found to be due the claimant on account of his or another's service in the Army.

//NOTHING FOLLOWS//