

IN THE CASE OF: [REDACTED]

BOARD DATE: 13 August 2024

DOCKET NUMBER: AR20230013394

APPLICANT REQUESTS: in effect, correction of her DD Form 214 (Certificate of Release or Discharge from Active Duty) to show her deployment to Kuwait from 1 July 2021 to 2 March 2022.

APPLICANT'S SUPPORTING DOCUMENT(S) CONSIDERED BY THE BOARD:

- DD Form 149 (Application for Correction of Military Record)
- Orders: HO-102-0009, Headquarters III Corps and Fort Hood, 12 April 2021
- North Atlantic Treaty Organization (NATO) Travel Order: HO-102-0009 (N)
- Orders: HO-102-0009 (A1), Headquarters III Corps and Fort Hood, 14 July 2021
- Orders: HO-102-0009 (A2), Headquarters III Corps and Fort Hood, 2 March 2022
- DD Form 214

FACTS:

1. The applicant states her original orders to Kuwait had to be amended due to her 17 June 2021, reenlistment.
2. The applicant enlisted in the Regular Army on 1 September 2009. She served in military occupational specialty 92A (Automated Logistical Specialist).
3. On 16 June 2023, she was honorably discharged upon the completion of her required active service. The DD Form 214 she was issued shows she served 13 years, 9 months, and 16 days. It further shows in:
 - Block 12f (Foreign Service) 2 years, 9 months, and 22 days foreign service
 - Block 13 (Decorations, Medals, Badges, Citations and Campaign Ribbons Awarded or Authorized) she was awarded or authorized the:
 - Army Commendation Medal with "C" Device
 - Army Commendation Medal
 - Army Achievement Medal (2nd Award)
 - Army Good Conduct Medal (4th Award)
 - National Defense Service Medal

- Global War on Terrorism Service Medal
 - Korea Defense Service Medal
 - Armed Forces Service Medal
 - Humanitarian Service Medal
 - Army Service Ribbon
 - Overseas Service Ribbon (2nd Award)
 - Marksman Marksmanship Qualification Badge with Rifle Bar
- Block 18 (Remarks) states she served in Qatar from 3 May 2021 to 25 March 2022.

4. The applicant provides:

a. Orders: HO-102-0009, issued by Headquarters III Corps and Fort Hood, on 12 April 2021, which shows she was to deploy, in a temporary change of station status, to Qatar in support of Operation Enduring Freedom (Spartan Shield), effective 2 May 2021, not to exceed 138 days.

b. NATO Travel Order Number: HO-102-0009 (N) which shows a projected date of departure of 2 May 2021.

c. Orders: HO-102-0009 (A1), issued by Headquarters III Corps and Fort Hood, on 14 July 2021, which noted the applicant would also perform duty at Kuwait.

d. Orders: HO-102-0009 (A2), issued by Headquarters III Corps and Fort Hood, on 2 March 2022, which noted the applicant exceed time changed from 138 days to 365 days.

5. Her Official Military Personnel File contains:

a. DA Form 2166-9-1 (Noncommissioned Officer Evaluation Report (Sergeant)) from 16 December 2020 to 15 December 2021. Part IV – Performance Evaluation, Professionalism, Attributes, and Competencies, Section e. (Intellect) contains a comment about her streamlining the supply process at Camp Arifjan.

b. Enlisted Record Brief dated 22 November 2021. Section I – Assignment Information, Overseas Deployment Combat Duty notes her service in Qatar from 3 May 2021 to 25 March 2022 and Korea from 17 January 2019 to 15 December 2020.

c. DA Form 2166-9-1 from 16 December 2021 to 31 January 2023. Part IV – Performance Evaluation, Professionalism, Attributes, and Competencies, Section f. (Leads) notes her role as a liaison in Kuwait.

6. During the processing of this case, the Defense Finance and Accounting Service (DFAS) reviewed her Master Military Pay Account.

a. DFAS was only able to verify her deployed service in Qatar from 5 May 2021 to 10 March 2022.

b. Note: DFAS only verifies receipt of hostile fire/imminent danger pay. DFAS does not verify inclusive dates of deployed service or deployment locations beyond the first qualifying country (e.g., Kuwait versus Iraq). DFAS pay records are not considered "source documents," but may be considered as supporting documents leading to a preponderance of the evidence. A second source document is required.

7. Army Regulation 635-8 (Separation and Processing and Documents), establishes the standardized policy for preparing and distributing the DD Form 214. Chapter 5 contains guidance on the preparation of the DD Form 214, to include entering awards, training, foreign service, and remarks pertaining to deployment locations and through dates.

BOARD DISCUSSION:

1. After reviewing the application, all supporting documents, and the evidence found within the military record, the Board found that partial relief was warranted. The Board carefully considered the applicant's record of service, documents submitted in support of the petition and executed a comprehensive and standard review based on law, policy and regulation. Upon review of the applicant's petition, available military records, and the verification provided by the Defense Finance and Accounting Service (DFAS), along with orders HO-102-0009 issued by Headquarters III Corps and Fort Hood, dated 12 April 2021. These documents indicate the applicant was directed to deploy to Qatar under a temporary change of station status in support of Operation Enduring Freedom (Spartan Shield), effective 2 May 2021, not to exceed 138 days. Records show that the applicant was deployed from 5 May 2021 to 10 March 2022, thereby meeting the criteria for foreign service credit and warranting a correction to her DD Form 214.

2. Regarding the applicant's request for foreign service credit in Kuwait from 1 July 2021 to 2 March 2022, the Board determined that the evidence submitted was insufficient. There is evidence of comments on NCOERs about service in Kuwait; however, the specific start date and end date of that service is uncertain. The burden of proof rests with the applicant to demonstrate those dates. . In this case, she did not provide independent documentation to substantiate the claim.

BOARD VOTE:

Mbr 1 Mbr 2 Mbr 3

: : : GRANT FULL RELIEF

█ █ █ GRANT PARTIAL RELIEF

: : : GRANT FORMAL HEARING

: : : DENY APPLICATION

BOARD DETERMINATION/RECOMMENDATION:

1. The Board determined the evidence presented is sufficient to warrant a recommendation for partial relief. As a result, the Board recommends that all Department of the Army records of the individual concerned be corrected by amending the applicant's DD Form 214 by adding to

- item 12f (Foreign Service) the entry 10 months, 6 days"
- item 18 (Remarks) "SERVICE IN QATAR Operation Enduring Freedom from 20210505 Until 20220310

2. The Board further determined the evidence presented is insufficient to warrant a portion of the requested relief. As a result, the Board recommends denial of so much of the application that pertains to correction of her DD Form 214 to show her deployment to Kuwait from 1 July 2021 to 2 March 2022.

7/25/2025

X

CHAIRPERSON

I certify that herein is recorded the true and complete record of the proceedings of the Army Board for Correction of Military Records in this case.

REFERENCES:

1. Army Regulation 635-8 (Separation and Processing and Documents), establishes the standardized policy for preparing and distributing the DD Form 214. Chapter 5 contains guidance on the preparation of the DD Form 214. It states for:

- block 12f (Foreign Service) enter the total amount of foreign service completed during the period covered by the DD Form 214
- block 18 for an active duty Soldier deployed with his or her unit during their continuous period of active service, the statement "Service in (Name of Country Deployed) From YYYYMMDD - YYYYMMDD)"

2. Army Regulation 15-185 prescribes the policies and procedures for correction of military records by the Secretary of the Army, acting through the ABCMR. The ABCMR considers individual applications that are properly brought before it. The ABCMR will decide cases on the evidence of record. It is not an investigative body. The ABCMR begins its consideration of each case with the presumption of administrative regularity. The applicant has the burden of proving an error or injustice by a preponderance of the evidence.

//NOTHING FOLLOWS//