

1. Applicant's Name: [REDACTED]**a. Application Date:** 12 March 2021**b. Date Received:** 16 March 2021**c. Counsel:** NA**2. REQUEST, ISSUES, BOARD TYPE, AND DECISION:****a. Applicant's Requests and Issues:**

(1) The current characterization of service for the period under review is General (Under Honorable Conditions). The applicant requests an upgrade to honorable.

(2) The applicant seeks relief contending they completed their first enlistment with Honorable conditions and then reenlisted when they were deployed to Afghanistan in 2011. After their deployment they were suffering from Post Traumatic Stress Disorder (PTSD) and they did not seek help or talked about their trauma. They then lost one of their friends they served with in Afghanistan to suicide. They fell apart emotionally; they lost their spouse and child due to a divorce the following month. They sought help with Behavioral Health and was diagnosed with Adjustment Disorder which they now know it was misdiagnosed. Their leadership pushed their mental health off and would not provide them the help they needed. They began to self-medicate to sleep and to numb their depression. They started to drink regularly and did not know their limits and they received a Driving Under the Influence charge. Their leadership casted them out immediately and began to chapter them out. They did not object because they felt like they lost everything, their sanity, family, and their best friend. Although this was all associated with PTSD, they were too young and naïve to address it.

(3) It was inexcusable receiving a DUI and they were ashamed of themselves for letting their Soldiers down, but they could not shake the traumas and depression, and they did not have any support or guidance from their leadership to help in their recovery.

(4) Since they have returned to civilian life they have graduated from college and are currently pursuing a law degree. They sought help through the Department of Veterans Affairs (VA) where they have been treated for PTSD and Traumatic Brain Injury (TBI). They currently work as a Project Manager for the Government sector and teach at a local community college. They did not serve dishonorably; they just could not overcome their PTSD on their own.

b. Board Type and Decision: In a records review conducted on 25 June 2025, and by a 5-0 vote, the Board determined the discharge is inequitable based on the applicant's length and quality of service, to include combat service, the circumstances surrounding the discharge (OBHI and PTSD diagnoses), and post-service accomplishments. Therefore, the Board voted to grant relief in the form of an upgrade of the characterization of service to Honorable and changed to the separation authority to AR 635-200, paragraph 14-12a, the narrative reason for separation to Misconduct (Minor Infractions), with a corresponding separation code of JKN. The Board determined the reentry code is proper and equitable and voted not to change it.

3. DISCHARGE DETAILS:

a. Reason / Authority / Codes / Characterization: Misconduct (Serious Offense) / Army Regulations 635-200, Paragraph 14-12C / JKQ / RE-3 / General (Under Honorable Conditions)

b. Date of Discharge: 3 July 2013

c. Separation Facts:

(1) Date of Notification of Intent to Separate: 3 June 2013

(2) Basis for Separation: on 14 April 2013, drove a vehicle while under the influence of alcohol.

(3) Recommended Characterization: General (Under Honorable Conditions)

(4) Legal Consultation Date: 3 June 2013

(5) Administrative Separation Board: NIF

(6) Separation Decision Date / Characterization: 14 June 2013 / General (Under Honorable Conditions)

4. SERVICE DETAILS:

a. Date / Period of Reenlistment: 31 October 2011 / 4 years

b. Age at Reenlistment / Education / GT Score: 21 / HS Graduate / 97

c. Highest Grade Achieved / MOS / Total Service: E-5 / 11B20, Infantryman / 3 years, 8 months, 13 days

d. Prior Service / Characterizations: None

e. Overseas Service / Combat Service: SWA / Afghanistan (20 February 2011 – 28 January 2012)

f. Awards and Decorations: ARCOM, MUC, AGCM, NDSM, ACM-2CS, GWTSM, NCOPDR, ASR, OSR, NATOMDL

g. Performance Ratings: 1 April 2012 – 31 March 2013 / Marginal

h. Disciplinary Action(s) / Evidentiary Record:

(1) A DA Form 2166-8 (NCO Evaluation Report) covering the period 1 April 2012 – 31 March 2013, reflects in –

- Part IV (a) (Army Values) – “NO” for Duty and Integrity; with comments –
 - “is a motivated Soldier but needs further guidance in Leadership and Responsibility and Accountability”
 - “demonstrated poor judgement without consideration of results,” and
 - “allowed the pressure of [applicant’s] family issues to affect [applicant’s] performance”
- Part IV(c) (Physical Fitness & Military Bearing) – “NEEDS IMPROVEMENT (Some)” with comments – “failed to meet [Army Physical Fitness Test] APFT standards for two mile run with a total score of 228”

- Part IV(d) (Leadership) – “NEEDS IMPROVEMENT (Some)” with comments – “continually fraternized with the junior enlisted Soldiers within [applicant’s] company, resulting in the Soldier setting the wrong example for other NCOs to follow”
- Part IV(c) (Responsibility & Accountability) – “NEEDS IMPROVEMENT (Some)” with comments – repeatedly displayed the inability to be at the appropriate place of duty at any given time, resulting in Soldier being [Failure to Report] FTR four times in 120 days”
- Part V (Overall Performance and Potential) – MARGINAL
- Part V (e) (Senior Rater Bullet Comments) –
 - “do not recommend [Noncommissioned Officer Education System} NCOES or promotion at this time; with further mentorship and training this Soldier may be ready for greater responsibility,”
 - “has difficulty understanding, acknowledging, and accepting constructive criticism, thus limiting [applicant’s] potential,” and
 - “allow Soldier to focus on the Army and the obligation of being an NCO in a less demanding and stressful position

(2) A DD Form 2808 (Report of Medical Evaluation) dated 14 May 2013 reflects the examining physician marked “Normal” for all items examined, the applicant is qualified for service with no physical profile restriction; and lists no diagnoses.

(3) A memorandum, Headquarters, U.S. Army Maneuver Center of Excellence, subject: Memorandum of Reprimand [GOMOR], dated 17 May 2013, reflects the applicant was reprimanded in writing for, on 14 April 2013, a Columbus police officer apprehended them for operating a motor vehicle while under the influence of alcohol. The commanding general states, after initiating a traffic stop for speeding, the officer detected an odor of alcohol emanating from the applicant. The officer administered a standardized field sobriety test, which they failed. They were later administered a breathalyzer test that resulted in a reading of 0.143 grams per 210 liters breath alcohol content, exceeding the legal limit of 0.08 grams per 210 liters.

(4) A memorandum, Alpha Company, 2nd Battalion, 69th Armor Regiment, 3rd Armored Brigade Combat Team, 3rd Infantry Division, subject: Separation under Army Regulation 635-200, Paragraph 14-12c, Commission of a Serious Offense, [Applicant], dated 3 June 2013, the applicant’s company commander notified the applicant of their intent to separate them under the provisions of Army Regulation 635-200, paragraph 14-12c, for Commission of a Serious Offense, as described above in paragraph 3c(2). The company commander recommended the applicant’s characterization of service as General (Under Honorable Conditions). On the same day, the applicant acknowledged the basis for the separation and of the right available to them.

(5) On 3 June 2013, the applicant completed their Election of Rights Regarding Separation under Army Regulation 635-200, Paragraph 14-12c, Commission of a Serious Offense, acknowledging they have been advised by their consulting counsel of the basis for the contemplated action to separate them for Commission of a Serious Offense, and its effects; of the rights available to them, and of the effect of any action taken by them in waiving their rights. They elected not to submit statements in their behalf and waived consulting counsel. They understood they may expect to encounter substantial prejudice in civilian life if a General discharge under honorable conditions is issued to them. They further understand that as the result of issuance of a discharge under other than honorable conditions, they may be ineligible for many or all benefits as a veteran under both Federal and State laws.

(6) A memorandum, Alpha Company, 2nd Battalion, 69th Armor Regiment, 3rd Armored Brigade Combat Team, 3rd Infantry Division, subject: Commander's Report – Proposed Separation under Army Regulation 635-200, Paragraph 14-12c, Commission of a Serious Offense, [Applicant], dated 3 June 2013, the applicant's company commander submitted a request to separate them prior to their expiration term of service. The commander states for a description of rehabilitation attempts, the applicant was enrolled into the Army Substance Abuse Program (ASAP). They do not consider it feasible or appropriate to accomplish other disposition as the applicant has demonstrated by their actions that they will not become the quality of Soldier desired by the U.S. Army.

(7) A memorandum, Headquarters, 2nd Battalion, 69th Armor Regiment, 3rd Armored Brigade Combat Team, 3rd Infantry Division, subject: Separation under Army Regulation 635-200, Paragraph 14-12c, Commission of a Serious Offense, [Applicant], dated 3 June 2013, the applicant's battalion commander, after careful consideration of all matters, recommended the applicant's separation be approved, with a characterization of General (Under Honorable Conditions).

(8) A memorandum, Headquarters, 3rd Armored Brigade Combat Team, 3rd Infantry Division, subject: Separation under Army Regulation 635-200, Paragraph 14-12c, Commission of a Serious Offense, (Applicant), dated 14 June 2013, the separation authority reviewed the separation packet of the applicant and after careful consideration of all matters directed the separation be approved, with a characterization of General (Under Honorable Conditions).

i. Lost Time / Mode of Return: NA

j. Behavioral Health Condition(s):

(1) Applicant provided: A Department of Veterans Affairs (VA) letter in which a psychologist states the applicant has been actively engaged in mental health treatment since June 2020 for PTSD. As such, they are 70-percent service-connected by the VA for PTSD.

(2) AMHRR Listed: None

5. APPLICANT-PROVIDED EVIDENCE:

- two DD Forms 293 (Application for the Review of Discharge from the Armed Forces of the United States), with letter
- excerpts of their Military Service Record
- Civilian Certificates and Community College Diploma
- VA Letter

6. POST SERVICE ACCOMPLISHMENTS: Civilian Training Courses and Community College Diploma

7. STATUTORY, REGULATORY AND POLICY REFERENCE(S):

a. Title 10, U.S. Code, Section 1553, (Review of Discharge or Dismissal) provides for the creation, composition, and scope of review conducted by a Discharge Review Board(s) within established governing standards. As amended by Sections 521 and 525 of the National Defense Authorization Act for Fiscal Year 2020, Title 10, U.S. Code, Section 1553 provides specific guidance to the Military Boards for Correction of Military/Naval Records and Discharge Review Boards when considering discharge upgrade requests by Veterans claiming Post Traumatic Stress Disorder (PTSD), Traumatic Brain Injury (TBI), sexual trauma, intimate partner

violence (IPV), or spousal abuse, as a basis for discharge review. The amended guidance provides that Boards will include, as a voting board member, a physician trained in mental health disorders, a clinical psychologist, or a psychiatrist when the discharge upgrade claim asserts a mental health condition, including PTSD, TBI, sexual trauma, IPV, or spousal abuse, as a basis for the discharge. Further, the guidance provides that Military Boards for Correction of Military/Naval Records and Discharge Review Boards will develop and provide specialized training specific to sexual trauma, IPV, spousal abuse, as well as the various responses of individuals to trauma.

b. Multiple Department of Defense (DoD) Policy Guidance Memoranda published between 2014 and 2018. The documents are commonly referred to by the signatory authorities' last names (2014 Secretary of Defense Guidance [Hagel memo], 2016 Acting Principal Deputy Under Secretary of Defense for Personnel and Readiness [Carson memo], 2017 Official Performing the Duties of the Under Secretary of Defense for Personnel and Readiness [Kurta memo], and 2018 Under Secretary of Defense for Personnel and Readiness [Wilkie memo].

(1) Individually and collectively, these documents provide further clarification to the Military Discharge Review Boards and Boards for Correction of Military/Naval Records when considering requests by Veterans for modification of their discharge due to mental health conditions, including PTSD; TBI; sexual assault; or sexual harassment. Liberal consideration will be given to Veterans petitioning for discharge relief when the application for relief is based in whole or in part on matters relating to mental health conditions, including PTSD; TBI; sexual assault; or sexual harassment. Special consideration will be given to VA determinations that document a mental health condition, including PTSD; TBI; or sexual assault/harassment potentially contributed to the circumstances resulting in a less than honorable discharge characterization. Special consideration will also be given in cases where a civilian provider confers diagnoses of a mental health condition, including PTSD; TBI; or sexual assault/harassment if the case records contain narratives supporting symptomatology at the time of service or when any other evidence which may reasonably indicate that a mental health condition, including PTSD; TBI; or sexual assault/harassment existed at the time of discharge might have mitigated the misconduct that caused a discharge of lesser characterization.

(2) Conditions documented in the service record that can reasonably be determined to have existed at the time of discharge will be considered to have existed at the time of discharge. In cases in which a mental health condition, including PTSD; TBI; or sexual assault/harassment may be reasonably determined to have existed at the time of discharge, those conditions will be considered potential mitigating factors in the misconduct that caused the characterization of service in question. All Boards will exercise caution in weighing evidence of mitigation in cases in which serious misconduct precipitated a discharge with a less than Honorable characterization of service. Potentially mitigating evidence of the existence of undiagnosed combat related PTSD, PTSD-related conditions due to TBI or sexual assault/harassment as causative factors in the misconduct resulting in discharge will be carefully weighed against the severity of the misconduct. PTSD is not a likely cause of premeditated misconduct. Caution shall be exercised in weighing evidence of mitigation in all cases of misconduct by carefully considering the likely causal relationship of symptoms to the misconduct.

c. Army Regulation 15-180 (Army Discharge Review Board) sets forth the policies and procedures under which the Army Discharge Review Board is authorized to review the character, reason, and authority of any Servicemember discharged from active military service within 15 years of the Servicemember's date of discharge. Additionally, it prescribes actions and composition of the Army Discharge Review Board under Public Law 95-126; Title 10, U.S. Code, Section 1553; and DoD Directive 1332.41 and DoD Instruction 1332.28.

d. Army Regulation 635-200 (Active Duty Enlisted Administrative Separations) effective 6 September 2011, set policies, standards, and procedures to ensure the readiness and competency of the force while providing for the orderly administrative separation of Soldiers for a variety of reasons. It prescribes the policies, procedures, and the general provisions governing the separation of Soldiers before expiration term of service or fulfillment of active duty obligation to meet the needs of the Army and its Soldiers.

(1) An Honorable discharge is a separation with honor and is appropriate when the quality of the Soldier's service generally has met the standards of acceptable conduct and performance of duty for Army personnel or is otherwise so meritorious that any other characterization would be clearly inappropriate.

(2) A General discharge is a separation from the Army under honorable conditions and is issued to a Soldier whose military record is satisfactory but not sufficiently meritorious to warrant an honorable discharge.

(3) A Under Other Than Honorable Conditions Discharge is an administrative separation from the Service under conditions other than honorable. It may be issued for misconduct, fraudulent entry, security reasons, or in lieu of trial by court-martial.

(4) Paragraph 1-16 (Counseling and Rehabilitative Requirements) stated Army leaders at all levels must be continually aware of their obligation to provide purpose, direction, and motivation to Soldiers. It is essential that Soldiers who falter, but have the potential to serve honorably and well, be given every opportunity to succeed. The rehabilitative transfer requirements in chapter 14 (Separation for Misconduct) may be waived by the separation authority in circumstances where common sense and sound judgment indicate that such transfer will serve no useful purpose or produce a quality Soldier.

(5) Chapter 14 (Separation for Misconduct) establishes policy and prescribes procedures for separating personnel for misconduct because of minor disciplinary infractions, a pattern of misconduct, commission of a serious offense, conviction by civil authorities, desertion, and absence without leave. Action will be taken to separate a member for misconduct when it is clearly established that rehabilitation is impractical or unlikely to succeed. A discharge under other than honorable conditions is normally appropriate for a Soldier discharged under this chapter. However, the separation authority may direct a general discharge if such is merited by the Soldier's overall record. Paragraph 14-12c (Commission of a Service Offense), stated a Soldier is subject to action per this section for commission of a serious military or civilian offense, if the specific circumstances of the offense warrant separation and a punitive discharge is, or would be, authorized for the same or a closely related offense under the Manual for Courts-Martial.

(6) Chapter 15 (Secretarial Plenary Authority), currently in effect, provides explicitly for separation under the prerogative of the Secretary of the Army. Secretarial plenary separation authority is exercised sparingly and seldom delegated. Ordinarily, it is used when no other provision of this regulation applies, and early separation is clearly in the Army's best interest. Separations under this paragraph are effective only if approved in writing by the Secretary of the Army or the Secretary's approved designee as announced in updated memoranda. Secretarial separation authority is normally exercised on a case-by-case basis.

e. Army Regulation 635-5-1 (Separation Program Designator (SPD) Codes) provides the specific authorities (regulatory or directive), reasons for separating Soldiers from active duty, and the SPD codes to be entered on the DD Form 214. It identifies the SPD code of "JKQ" as

the appropriate code to assign enlisted Soldiers who are discharged under the provisions of Army Regulation 635-200, Chapter 14, paragraph 14-12c, misconduct (serious offense).

f. Army Regulation 601-210 (Regular Army and Reserve Components Enlistment Program) governs eligibility criteria, policies, and procedures for enlistment and processing of persons into the Regular Army, the U.S. Army Reserve, and Army National Guard for enlistment per DoD Instructions 1304.26. It also prescribes the appointment, reassignment, management, and mobilization of Reserve Officers' Training Corps cadets under the Simultaneous Membership Program. Chapter 4 provides the criteria and procedures for waiverable and nonwaiverable separations. Table 3-1, defines reentry eligibility (RE) codes:

(1) RE-1 Applies to: Person completing his or her term of active service who is considered qualified to reenter the U.S. Army. Eligibility: Qualified for enlistment if all other criteria are met.

(2) RE-3 Applies to: Person who is not considered fully qualified for reentry or continuous service at time of separation, but disqualification is waiverable. Eligibility: Ineligible unless a waiver is granted.

(3) RE-4 Applies to: Person separated from last period of service with a nonwaiverable disqualification. This includes anyone with a DA imposed bar to reenlistment in effect at time of separation or separated for any reason (except length of service retirement) with 18 or more years active Federal service. Eligibility: Ineligible for enlistment.

g. Army Regulation 600-85 (Army Substance Abuse Program (ASAP)) governs the program and identifies Army policy on alcohol and other drug abuse, and responsibilities. The ASAP is a command program that emphasizes readiness and personal responsibility. The ultimate decision regarding separation or retention of abusers is the responsibility of the Soldier's chain of command. Abuse of alcohol or the use of illicit drugs by military personnel is inconsistent with Army values and the standards of performance, discipline, and readiness necessary to accomplish the Army's mission. Unit commanders must intervene early and refer all Soldiers suspected or identified as alcohol and/or drug abusers to the ASAP. The unit commander should recommend enrollment based on the Soldier's potential for continued military service in terms of professional skills, behavior, and potential for advancement.

h. Manual for Courts-Martial, United States (2012 Edition) stated, military law consists of the statutes governing the military establishment and regulations issued thereunder, the constitutional powers of the President and regulations issued thereunder, and the inherent authority of military commanders. Military law includes jurisdiction exercised by courts-martial and the jurisdiction exercised by commanders with respect to nonjudicial punishment. The purpose of military law is to promote justice, to assist in maintaining good order and discipline in the Armed Forces. Appendix 12 (Maximum Punishment Chart) Manual for Courts-Martial shows the maximum punishments include punitive discharge for violating Article 111 (Drunk or reckless operation of vehicle).

i. Title 38, U.S. Code, Sections 1110 and 1131, permits the VA to award compensation for a medical condition which was incurred in or aggravated by active military service. The VA, however, is not required by law to determine medical unfitness for further military service. The VA, in accordance with its own policies and regulations, awards compensation solely on the basis that a medical condition exists and that said medical condition reduces or impairs the social or industrial adaptability of the individual concerned. Consequently, due to the two concepts involved, an individual's medical condition, although not considered medically unfitting

for military service at the time of processing for separation, discharge, or retirement, may be sufficient to qualify the individual for VA benefits based on an evaluation by the agency.

8. SUMMARY OF FACT(S):

a. The Army Discharge Review Board considers applications for upgrade as instructed by Department of Defense Instruction 1332.28.

b. A review of the available evidence provides the applicant received negative NCO Evaluation Report and a GOMOR for driving while under the influence of alcohol and was involuntarily discharged from the U.S. Army. The DD Form 214, signed by the applicant, provides they were discharged with a character of service of General (Under Honorable Conditions) for misconduct (serious offense). They completed 3 years, 8 months, and 13 days of net active service this period and completed their first full term of service; however, they did not complete their 4-year reenlistment obligation.

c. Chapter 14 establishes policy and prescribes procedures for separation members for misconduct. Specific categories include minor disciplinary infractions, a pattern of misconduct, commission of a serious offense; to include abuse of illegal drugs; and convictions by civil authorities. Action will be taken to separate a member for misconduct when it is clearly established that rehabilitation is impracticable or is unlikely to succeed. A discharge under other than honorable conditions is normally appropriate for a Soldier discharged under this chapter. However, the separation authority may direct a general discharge if such is merited by the Soldier's overall record.

d. The applicant's AMHRR does not reflect documentation of a diagnosis of PTSD or TBI; however, the applicant provided a VA psychology letter attesting to the applicant's treatment and diagnosis of PTSD. Their PTSD is evaluated as 70-percent service-connected.

e. Published Department of Defense guidance indicates that the guidance is not intended to interfere or impede on the Board's statutory independence. The Board will determine the relative weight of the action that led to the discharge and whether it supports relief or not. In reaching its determination, the Board shall consider the applicant's petition, available records and/or submitted documents in support of the petition.

9. BOARD DISCUSSION AND DETERMINATION:

a. As directed by the 2017 memo signed by A.M. Kurta, the board considered the following factors:

(1) Did the applicant have a condition or experience that may excuse or mitigate the discharge? **Yes.** The Board's Medical Advisor, a voting member, reviewed the applicant's DOD and VA health records, applicant's statement, and/or civilian provider documentation and found that the applicant has the following potentially-mitigating diagnoses: Adjustment Disorder. Alcohol Abuse, PTSD.

(2) Did the condition exist, or experience occur during military service? **Yes.** Adjustment Disorder. Alcohol Abuse, PTSD are service connected.

(3) Does the condition or experience actually excuse or mitigate the discharge? **Yes.** The Board's Medical Advisor applied liberal consideration and opined that given the trauma occurred prior to the DUI and nexus between trauma and substance use, the basis is mitigated.

(4) Does the condition or experience outweigh the discharge? **Yes.** Based on liberally considering all the evidence before the Board, the ADRB determined that the condition or experience outweighed the basis of separation.

b. Prior Decisions Cited: None

c. Response to Contention(s): Not applicable

d. The Board determined: The Board carefully considered the applicant's request, supporting documents, evidence in the records, a medical review, and published Department of Defense guidance for liberal consideration of discharge upgrade requests. The Board considered the applicant's statement, record of service, the frequency and nature of misconduct, and the reason for separation. The Board found sufficient evidence of in-service mitigating factors (Length, Combat, Quality) and concurred with the conclusion of the medical advising official that the applicant's trauma that occurred does mitigate the DUI. Based on a preponderance of evidence, the Board determined that the character of service the applicant received upon separation was inequitable and voted to upgrade.

e. Rationale for Decision:

(1) The Board voted to change the applicant's characterization of service to Honorable because the applicant's Post Traumatic Stress Disorder outweighed the applicant's misconduct of DUI. Thus, the prior characterization is no longer appropriate.

(2) The Board voted to change the reason for discharge to Misconduct (Minor Infractions) under the same pretexts, thus the reason for discharge is no longer appropriate. The SPD code associated with the new reason for discharge is JKN.

(3) The RE code will not change, as the current code is consistent with the procedural and substantive requirements of the regulation.

10. BOARD ACTION DIRECTED:

a. Issue a New DD-214 / Separation Order: Yes

b. Change Characterization to: Honorable

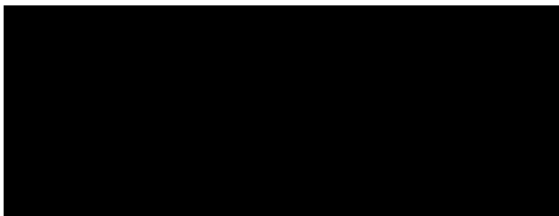
c. Change Reason / SPD code to: Misconduct (Minor Infractions)/JKN

d. Change RE Code to: No Change

e. Change Authority to: No Change

Authenticating Official:

6/27/2025



ARMY DISCHARGE REVIEW BOARD CASE REPORT AND DIRECTIVE

AR20210006986

CID – Criminal Investigation Division
ELS – Entry Level Status
FG – Field Grade Article 15
GD – General Discharge
HS – High School
HD – Honorable Discharge
IADT – Initial Active Duty Training
MP – Military Police

MST – Military Sexual Trauma
N/A – Not applicable
NCO – Noncommissioned Officer
NIF – Not in File
NOS – Not Otherwise Specified
OAD – Ordered to Active Duty
OBH (I) – Other Behavioral Health (Issues)

OMPF – Official Military Personnel File
PTSD – Post-Traumatic Stress Disorder
RE – Re-entry
SCM – Summary Court Martial
SPCM – Special Court Martial
SPD – Separation Program Designator

TBI – Traumatic Brain Injury
UNC – Uncharacterized Discharge
UOTHC – Under Other Than Honorable Conditions
VA – Department of Veterans Affairs