DEPARTMENT OF HOMELAND SECURITY BOARD FOR CORRECTION OF MILITARY RECORDS

Application for Correction of the Coast Guard Record of:

BCMR Docket No. 2013-037

FINAL DECISION

This is a proceeding under the provisions of section 1552 of title 10 and section 425 of title 14 of the United States Code. The Chair docketed the case upon receipt of the applicant's completed application on December 14, 2012, and assigned it to staff member to prepare the decision for the Board as required by 33 C.F.R. § 52.61(c).

This final decision, dated September 12, 2013, is approved and signed by the three duly appointed members who were designated to serve as the Board in this case.

APPLICANT'S REQUEST AND ALLEGATIONS

The applicant, a Reserve serving on active duty, asked the Board to correct or remove several documents from his military record as explained below:

- a) He asked the Board to remove a non-substantive officer evaluation report (OER) that was prepared for continuity purposes only (a Continuity OER with no marks or comments) for the period February 1 through June 30, 2006, and replace it with a substantive OER for the period February 1, 2005, through July 1, 2006, a copy of which he attached.
- b) He asked the Board to correct the DD 214 documenting his resignation from the regular Coast Guard upon to show May 23, 2009, as his Reserve obligation termination date in block 6 (which is now empty) and the Coast Guard Personnel Command as the command to which he was transferred in block 9 and to remove these comments from the remarks in block 18: "DD Form 256CG issued" and "Member's initial service contract was for 4 years."
- c) He asked the Board to remove the mark in the fourth spot on the comparison scale (denoting a "good performer") from his Continuity OER for the period May 30, 2007, through July 6, 2008.
- d) He asked the Board to remove from his record a memorandum dated August 6, 2008, from the Chief of the Reserve Personnel Management Division of the Personnel Command, which stated that as a Reserve Officer, he was required to maintain weight standards but he had not complied with the Coast Guard's semiannual weigh-in requirements.

The memorandum advises him that if he did not comply by September 1, 2008, he would be transferred from the Individual Ready Reserve (IRR) to the Inactive Standby List (ISL).

- e) He asked the Board to remove his non-selections for promotion by the selection boards that convened in the selection boards from his record.
- f) He asked the Board, if he is selected for promotion after his record is corrected, to back date his date of rank to what it would have been had he been selected for promotion in and to award him the back pay and allowances he would be due as a result of this correction.

The applicant explained that he graduated from the U.S. Coast Guard Academy on May resigned his commission as pursuant to the Coast Guard's "temporary separation" policy. He alleged that by law he should have been released from active duty (RELAD) to serve in the Reserve because of his continuing Reserve obligation and so block 6 of his DD 214 should show the date the eighth anniversary of his graduation from the Academy, as his Reserve obligation termination date. In this regard, the applicant noted that his request for temporary separation had included a request to serve in the IRR during his temporary separation, and that request was approved, but his DD 214 incorrectly shows that he had no Reserve obligation and was discharged instead of RELAD. He alleged that his DD 214 should show that he had a Reserve obligation through and that his new command was the Coast Guard Personnel Command, which was the command of all members assigned to the IRR. In addition, he alleged, he was not issued a DD 256CG (Honorable Discharge certificate) and he did not have a four-year contract, so those remarks in block 18 of his DD 214 are erroneous.

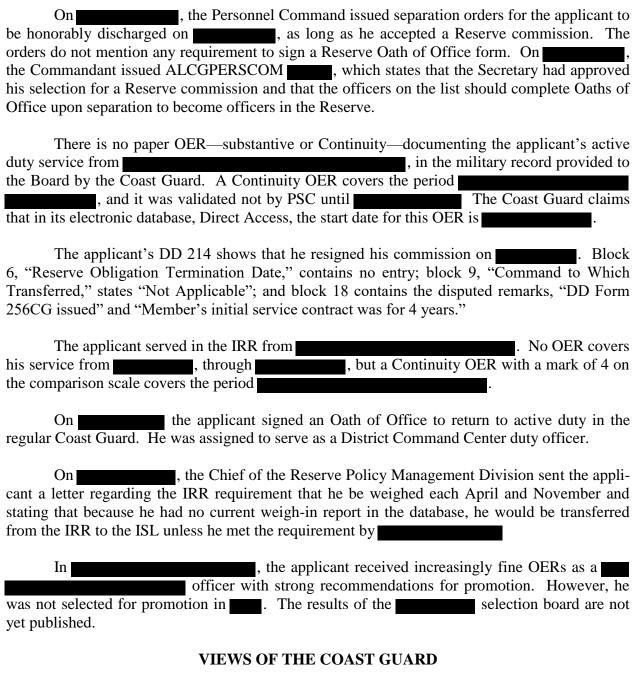
The applicant alleged that because his unit in discharged him, instead of releasing him to the Reserve, they also failed to document his performance properly in a substantive OER. His supervisor told him in when his annual OER was almost due, that because he was resigning and had not received an OER since the period from the period

The applicant stated that in accordance with the temporary separation policy, he returned to active duty about two years later, on _______. The Personnel Command then created a second Continuity OER to cover his time in the IRR, but instead of creating it for the period _______, the Personnel Command made the starting date _______, and so there is no OER covering his service at all from _______ Moreover, this second Continuity OER erroneously contains an evaluation mark on the comparison scale, which was not permitted by the Personnel Manual.

The applicant stated that on a state after he was non-selected for promotion
he reviewed his record with two personnel specialists who
pointed out the errors and the absence of a required substantive OER. The applicant stated that
he advised the Personnel Service Center (PSC, successor to the Personnel Command) of these
errors in, and PSC stated only that they would create another Continuity OER to cover his time in the IRR from He contacted the
cover his time in the IRR from . He contacted the
substantive OER. The civilian who had served as his Reporting Officer was still the office and
agreed to help him get the missing OER created. The applicant submitted a copy of an OER
signed by the new and copies of his email correspondence with that command. He asked the Board to have PSC enter this OER in his record to document
his performance from until his temporary separation on and to
remove the erroneous Continuity OER that was created at that time.
The applicant stated that he was not selected for promotion in
that his non-selection was caused by the confusing and prejudicial errors and gaps in his military
record. Therefore, he asked the Board to remove his non-selection for promotion in
his record and, if the Board's decision is not issued before the selection convenes in
to remove any non-selection resulting from that board as well.
In support of his allegations, the applicant submitted copies of many documents, which
are included in the summary of the record below.
SUMMARY OF THE RECORD
The applicant graduated from the Coast Guard and was commissioned an ensign on May
His semiannual OERs as an ensign and, as of, a lieutenant junior grade, contain good marks and comments and recommendations for promotion "with peers." His
last substantive OER before his temporary separation, dated documents his
service as an It shows eight "standard" marks
of 4,1 eight marks of 5, and two marks of 6 in the various performance categories; a mark in the
fifth spot on the comparison scale; and a recommendation for promotion "with peers."2
The applicant was promoted to with his peers on the second
, while still serving as an the applicant submitted a request to resign
under the Coast Guard's temporary separation policy in Article 12.F. of the Personnel Manual
then in effect in order to pursue an advanced education in veterinary science. He also asked to
be commissioned a Reserve officer in the IRR during his temporary separation.

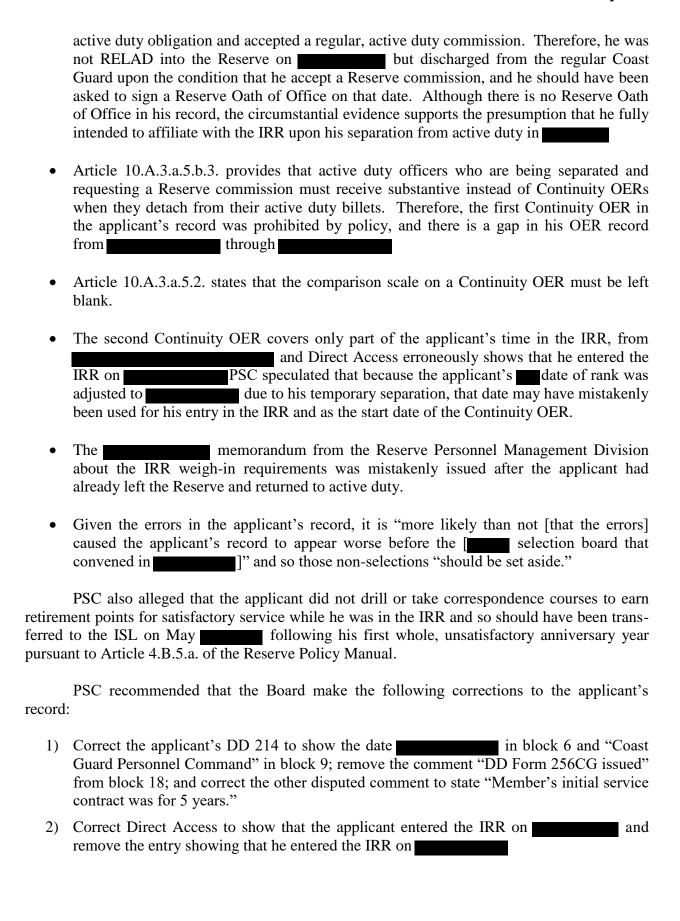
¹ Coast Guard officers are evaluated in 18 performance dimensions, such as "Teamwork" and "Judgment," on a scale of 1 (worst) to 7 (best). A "standard" mark of 4 in a performance dimension means that the officer's performance met the expected high standards of all Coast Guard officers for that category as described on the OER form.

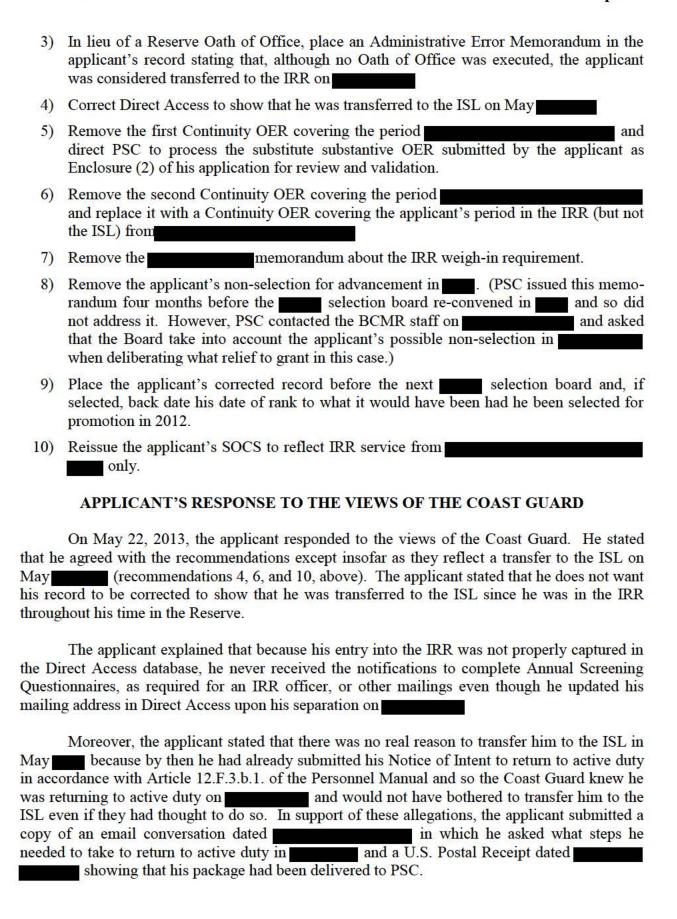
² On an OER comparison scale, the reporting officer assigns a mark by comparing the reported-on officer to all other officers of the same grade whom the reporting officer has known throughout his or her career. Although the marks on the scale are not numbered, there are 7 possible marks, which range from a low of "unsatisfactory" for a mark in the first spot on the scale to a high of "a distinguished officer" for a mark in the seventh spot. A mark in the third, fourth (middle), or fifth spot on the scale denotes the officer as "one of the many competent professionals who form the majority of this grade."



On May 3, 2013, the Judge Advocate General (JAG) of the Coast Guard submitted an advisory opinion in which he recommended that the Board grant partial and alternative relief. In so doing, he adopted the findings and analysis provided by the Personnel Service Center (PSC). PSC made the following admissions:

• The applicant's May Oath of Office obligated him to eight years of military service through May under 10 U.S.C. § 651 and so his DD 214 is erroneous in that regard. However, because the applicant is an Academy graduate, he had a 5-year





The applicant also pointed out that under Chapter 4.B.5. of the Reserve Policy Manual, he could have requested a waiver of the IRR participation requirements. If he had been properly notified of a pending transfer to the ISL, he would have requested one and pointed out that he had already submitted his Notice of Intent to return to active duty on so there would be no point in transferring him to the ISL on

The applicant noted that the Coast Guard has admitted that the gaps and errors in his record may have caused him to be passed over for promotion and so have caused him significant hardship. Therefore, he argued, he should not be penalized by having the Board create another, different kind of gap in his record by transferring him to the ISL from when that never actually happened.

APPLICABLE REGULATIONS

Temporary Separation Regulations

Article 12.F.3.a. of the Personnel Manual in effect in 2006 states that Commander, PSC may approve a request for a temporary separation from active duty for up to 24 months during an officer's or member's career. The requests are granted based on the needs of the Service, and an officer must be "tour complete" at the time of separation, and they must complete all of their responsibilities under the Officer Evaluation System. Members may affiliate with the Reserve during the temporary separation.

Article 12.F.3.b. of the Personnel Manual states the following about returning to active duty following a temporary separation:

An approved request guarantees reinstatement to the same grade or rate on either Active Duty at the end of the temporary separation, or upon assignment in the Reserve during the temporary separation, subject to physical condition and other qualifications. The member must complete a physical examination at a U.S. Military Entrance Processing Station (MEPS) and meet retention physical standards for enlistment or appointment.

1. The applicant must submit a Notice of Intent in the format provided in Figure 12.F.3.2. at least six months, but not earlier than one year before the intended date of return to Active Duty. To ensure the greatest job opportunity, applicants should consider submitting their notice of intent by 1 October to compete for assignments in the following summer.... [Provisions requiring steps to renew security clearance prior to return to active duty.]

Article 12.F.5. of the Personnel Manual provides the following special provisions for officers who temporarily separate:

- 2. Officers submit their request to separate under this policy as an unqualified resignation in the form prescribed in Article 12.A.6. with a signed Statement of Understanding of Conditions for Temporary Separation (See Figure 12.F.7.1.) as an attachment to the request. The commanding officer's endorsement shall comment on the officer's future potential and a definite recommendation for approval or disapproval.
- 3. Commander, (CGPC-opm-1) will discharge officers with the understanding they will return with the same grade they last held on Active Duty. If officers desire to affiliate with the Reserve

during the temporary separation, and if not included in the original request for temporary separation, then it is preferred that they apply for a Reserve commission at least three months in advance of the desired date of separation from Active Duty. This application process must be coordinated with the Coast Guard Personnel Command (CGPC-rpm). However, the highest grade to which temporary officers will be appointed is lieutenant.

Reserve Policy Manual

Chapter 1.C.2.b. of the Reserve Policy Manual (RPM) in effect in 2006 describes the IRR as follows:

<u>The Individual Ready Reserve (IRR)</u>. A manpower pool principally consisting of individuals who have had training and have previously served in the Active forces or in the Selected Reserve. The IRR consists of individuals who must fulfill their military service obligation (MSO) under 10 U.S.C. 651, and those who have fulfilled their MSO and who voluntarily remain in the IRR. IRR members are not required to meet the same IDT and ADT training requirements as Selected reservists.

- (1) IRR members may voluntarily participate in Reserve training programs (i.e., IDT or ADT) for retirement points only, without pay, and shall be assigned to the same Coast Guard or selected Joint Service units as their SELRES counterparts. They may also apply to perform Active Duty Special Work (ADSW) or Readiness Management Periods (RMPs) for pay. ...
- (2) Non-drilling IRR members are assigned to Commander, Personnel Command (rpm), who serves as members' commanding officer and point of contact for all administrative purposes.

Chapter 1.C.3.b. of the RPM describes the ISL as follows:

<u>Inactive Status List, Standby Reserve.</u> This category contains reservists who may be ordered to active duty in time of war or national emergency if it is determined that not enough qualified reservists in an active status are available in the categories required. Members on the Inactive Status List (ISL) may not train for pay or retirement points, are not eligible for promotion, and do not accrue credit for qualifying years of service for retirement in accordance with Chapter 1223 of 10 U.S.C.; they shall be assigned to the Personnel Command (CGPC-rpm). The ISL, Standby Reserve includes:

- (1) volunteers, not required by law or regulation to remain in an active status, who possess requisite skills that the Coast Guard may require in a mobilization;
- (2) members who were on or were eligible to be placed on the ASL, Standby Reserve but who were instead placed on the ISL in order to prevent an inequity with regard to their pay, promotion or retirement points; and
- (3) members with at least 20 years of service computed in accordance with 10 U.S.C. 12732, who have been determined to have a disability rated at less than 30 percent, and who have been transferred to the ISL instead of separated for that disability under 10 U.S.C. 1209.

Chapter 4.A.6. of the RPM states that the following about participation in the IRR:

IRR members are obligated to:

- a. Answer official correspondence.
- b. Respond to annual screening questionnaires.
- c. Promptly advise Personnel Command (CGPC-rpm) (or the Servicing Personnel Office via the chain of command for drilling reservists assigned to units) of changes of residence and changes of phone number(s) or mailing address, changes in marital status or number of dependents, changes in civilian education or civilian employment, and any physical condition or other factor that would affect the member's immediate availability for active military service.

- d. Meet the minimum training requirements for their TRAPAY CATs.
- e. Maintain physical fitness and weight standards.
- f. Officers must accrue a minimum of 50 retirement points in an anniversary year to be retained in an active status (see 10 U.S.C. 12642).

Unsatisfactory participation is the failure to comply with any of the contractual obligations or program requirements listed above, or failure to comply with performance standards during any type of duty.

Chapter 4.B.1.a. of the RPM states the following about unsatisfactory participation:

Commands shall monitor member participation and evaluate performance of prescribed training requirements to determine compliance with the previous section. Every effort shall be made to correct performance deficiencies by timely counseling of members who are not participating satisfactorily.

Chapter 4.B.4.b. states that "Ready Reservists who fail to complete and return annual screening questionnaires shall be designated as 'unsatisfactory participants,' The commanding officer shall document counseling in accordance with Section 4.B.1 and follow procedures for compliance measures in Section 4.B.2."

Chapter 4.B.5.a. of the RPM states that "[o]fficers in the Ready Reserve or Standby Reserve, Active Status who fail to earn the minimum 50 retirement points per anniversary year for satisfactory federal service will be processed by the Personnel Command (CGPC-rpm) for removal from an active status. Requests for waivers may be forwarded to CGPC-rpm via the chain of command."

Officer Evaluation Regulations

Article 10.A.5. of the Personnel Manual states the following about Continuity OERs:

Reports for Continuity Purposes (Figure 10.A.5) (may be referred to as a Continuity OER). Such reports may be submitted in cases where an OER is required by these instructions, but full documentation is impractical, impossible to obtain, or does not meet officer evaluation system goals.

- a. Reserve. A continuity OER shall be submitted for officers assigned to the Individual Ready Reserve (IRR). The OER shall encompass the entire period the officer was in the IRR. ...
- b. A continuity OER may be submitted under the following conditions:

- (3) An officer on an annual schedule has an approved retirement or separation (voluntary resignations and discharges only) date within 18 months of the last regular OER submission and has met the expected high standard of performance during the period. Reviewer comments are not required for these reports. Officers requesting reserve commissions or being released from active duty (RELAD) may not apply these criteria. [Emphasis added.]
- d. When submitting a continuity OER, the Reported-on Officer shall complete Sections 1 and 13. The designated Supervisor shall briefly describe the Reported-on Officer's responsibilities in Section 2 and state the reason the OER is submitted for continuity purposes, e.g., Submitted IAW Article 10.A.3.a.5., member separating on 01 July 2000. All other evaluation areas, including section 9, shall be left blank with "NOT OBSERVED" marked for each dimension. ...

DD 214 Regulations

Chapter 1.E. of COMDTINST M1900.4D states that block 18 on a DD 214 should remarks about the member's discharge certificate as follows:

- a. Enter the appropriate statement concerning the type of discharge certificate issued: "DD Form 256CG", "DD Form 257CG", "DD Form 259CG", or "DD Form 260CG".
- b. Release from Active Duty. In the case of a Coast Guard Reservist who is released from active duty and continues to hold status as a member of the Coast Guard Reserve on inactive duty, and a Regular Coast Guard enlisted member who is released from active duty and concurrently transferred to the Coast Guard Reserve, enter the statement: "NO DISCHARGE CERTIFICATE ISSUED AT TIME OF SEPARATION."

FINDINGS AND CONCLUSIONS

The Board makes the following findings and conclusions on the basis of the applicant's military record and submissions, the Coast Guard's submission, and applicable law:

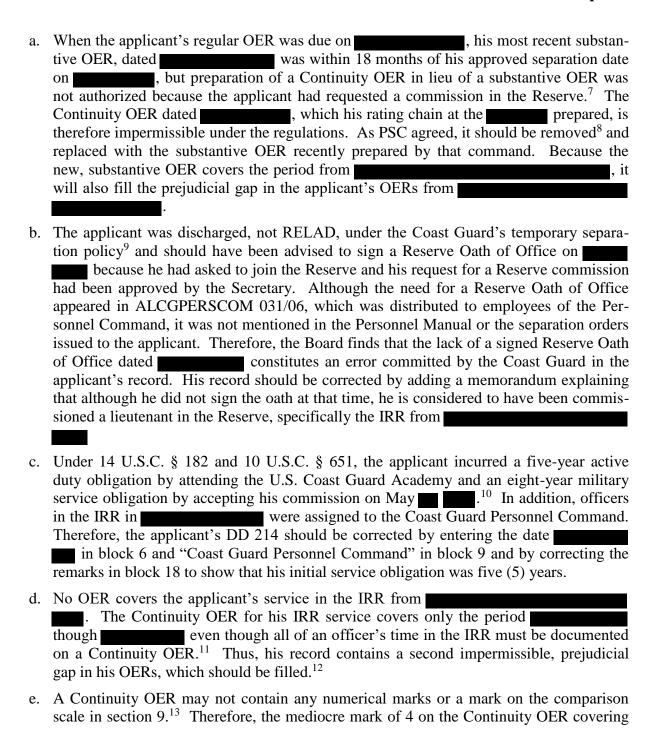
- The Board has jurisdiction over this matter under 10 U.S.C. § 1552. Although the application was not filed within three years of the date the applicant presumably knew that he had not received a substantive OER in _____, it is considered timely.³
- The applicant alleged that two Continuity OERs and other documents and information in his military record are erroneous and unjust. In considering allegations of error and injustice, the Board begins its analysis in every case by presuming that the disputed information in an applicant's military record is correct as it appears in his record, and the applicant bears the burden of proving by a preponderance of the evidence that the disputed information is erroneous or unjust.⁴ Absent evidence to the contrary, the Board presumes that Coast Guard officials and other Government employees have carried out their duties "correctly, lawfully, and in good faith." When challenging an OER, an applicant cannot "merely allege or prove that an [OER] seems inaccurate, incomplete or subjective in some sense," but must prove that the disputed OER was adversely affected by a "misstatement of significant hard fact," factors "which had no business being in the rating process," or a clear and prejudicial violation of a statute or regulation.⁶
- The Coast Guard has admitted all of the applicant's allegations of error and injustice except to note that he was not RELAD on but discharged because he had no prior Reserve contract or commission. The Board has reviewed the applicant's allegations and the cited statutes and regulations and agrees with the Coast Guard on the following points:

³ Detweiler v. Pena, 38 F.3d 591, 598 (D.C. Cir. 1994) (holding that, under § 205 of the Soldiers' and Sailors' Civil Relief Act of 1940, the BCMR's three-year limitations period under 10 U.S.C. § 1552(b) is tolled during a member's active duty service).

⁴ 33 C.F.R. § 52.24(b).

⁵ Arens v. United States, 969 F.2d 1034, 1037 (Fed. Cir. 1992); Sanders v. United States, 594 F.2d 804, 813 (Ct. Cl.

⁶ Hary v. United States, 618 F.2d 704, 708 (Ct. Cl. 1980), cited in Lindsay v. United States, 295 F.3d 1252, 1259 (Fed. Cir. 2002).



⁷ Personnel Manual, Article 10.A.5.b.

⁸ *Hary*, at 708.

⁹ Personnel Manual, Article 12.F.

¹⁰ See Recruiting Manual, Chapter 2.A.1.d. (explaining 10 U.S.C. § 651 and noting that Coast Guard personnel incur an 8-year military service obligation).

¹¹ Personnel Manual, Article 10.A.5.a.

¹² *Hary*, at 708

¹³ Personnel Manual, Article 10.A.5.d.

the applicant's IRR service from and prejudicial, and it should be removed from his record. 14

- f. The memorandum dated regarding IRR weigh-in requirements and a possible transfer to the ISL is factually erroneous because the applicant had already returned to active duty by that date. Therefore, it should be removed from his record.
- g. The above-noted errors, especially the two large gaps in the applicant's OERs, have made his record appear worse than it otherwise would have when it was reviewed by the selection boards in Given the good quality of the rest of his military record, the Board finds that it is not unlikely that he would have been selected for promotion had those prejudicial errors not been in his record. Therefore, the Board agrees with the Coast Guard that his non-selection in and any non-selection in should be removed from his record, 15 and if he was selected for promotion to or is selected for promotion in after the errors are corrected, his date of rank, once promoted to should be backdated to what it would have been had he been selected for promotion in and he should receive corresponding back pay and allowances. 16
- 4. The applicant stated that because he was not issued an Honorable Discharge Certificate DD Form 256CG, that remark should be removed from block 18 of his DD 214. The Coast Guard agreed without addressing the correctness of the remark. However, DD 214s must be prepared in accordance with COMDTINST M1900.4D, and according to that manual, only reservists and enlisted personnel being released from active duty into the Reserve for the remainder of their military service obligation receive the comment, "NO DISCHARGE CERTIFICATE ISSUED AT TIME OF SEPARATION." All others are supposed to receive the remark in block 18 about which type of discharge certificate was issued, and the DD Form 256CG is the Coast Guard's Honorable Discharge Certificate. The Coast Guard has stated that the applicant was not a reservist being RELAD on ________, and the temporary separation policy supports that

¹⁴ *Hary*, at 708

¹⁵ When an applicant proves that his military record contained a prejudicial error or injustice when it was reviewed by a selection board, unlike the other military services, the Coast Guard is not required to hold a special selection board under 10 U.S.C. § 628. *Quinton v. United States*, 64 Fed. Cl. 118, 125 n3 (2005). Instead, this Board must determine whether the applicant's failure of selection should be removed by answering two questions: "First, was [the applicant's] record prejudiced by the errors in the sense that the record appears worse than it would in the absence of the errors? Second, even if there was some such prejudice, is it unlikely that [the applicant] would have been promoted in any event?" *Engels v. United States*, 678 F.2d 173, 176 (Ct. Cl. 1982). When an officer shows that his record was prejudiced before a selection board by error, "the end-burden of persuasion falls to the Government to show harmlessness—that, despite the plaintiff's prima facie case, there was no substantial nexus or connection" between the prejudicial error and the failure of selection. *Christian v. United States*, 337 F.3d 1338, 1343 (Fed. Cir. 2003), citing *Engels*, 678 F.2d at 175; *Quinton*, 64 Fed. Cl. at 125. To void a failure of selection, the Board "need not find that the officer would in fact have actually been promoted in the absence of the error, but merely that promotion was not definitely unlikely or excluded." *Engels*, 678 F.2d at 175.

¹⁶ "[O]nce the Board decides to give a remedy, it should not be free to slice the relief illegally or arbitrarily, sending the claimant forth with half-a-legal-loaf or even less." *DeBow v. United States*, 193 Ct. Cl. 499, 504 (1970), *cert. denied*, 404 U.S. 846 (1971); *see Bonen v. United States*, 229 Ct. Cl. 144, 149 (1981) ("The 'half-a-loaf' doctrine normally applies where a corrections board grants plaintiff's claim, but stops short of awarding the full appropriate relief requested by plaintiff. Failure of the board to grant full relief where it is mandated by the records change results in 'a new cause of action' or "continuing" claim' which revives the statute of limitations.") (citing *Denton v. United States*, 204 Ct. Cl. 188, 195, *cert. denied*, 421 U.S. 963 (1975)).

claim.¹⁷ Nor was he a regular enlisted member being transferred to the Reserve. By default, therefore, he should have received a DD Form 256CG, and the remark in block 18 is proper if not factual since the certificate apparently was not timely issued. Therefore, instead of removing the remark from block 18 of the applicant's DD 214, the Board will order the Coast Guard to issue a DD Form 256CG to document the applicant's Honorable Discharge on

- 5. The only real point of contention in this case is whether the Board should correct the applicant's record to show that he was transferred from the IRR to the ISL on before returning to active duty on before returning to active duty on because he had not participated satisfactorily by earning 50 points that anniversary year while in the IRR. The applicant did not request this negative correction but the Coast Guard recommended it as a reflection of what might have happened according to regulations had the Reserve Personnel Management Division known that the applicant was an officer in the IRR and reacted immediately to his failure to earn 50 points in his anniversary year ending on May had the As the applicant noted, however, by May the Coast Guard already knew that he was returning to active duty on within seven weeks—and waivers of the IRR point requirement may be granted. Moreover, this Board is not authorized to order negative corrections to a military record that the applicant has not requested.
- 6. Currently, the applicant's electronic and paper records are completely muddled about his status during his temporary separation. Although his request for a Reserve commission was approved by the Secretary, the Coast Guard erred by failing to have him sign a Reserve Oath of Office. Some of his records show he was transferred to the IRR on while others show he was separated from the military entirely on that date, despite his continuing statutory obligation under 10 U.S.C. § 651, and still others show that he entered the IRR on In addition, the record indicates that because no Oath of Office was signed on the Reserve Personnel Management Division failed to communicate properly with the applicant by notifying him of his responsibilities while in the IRR. In light of all these error, the unique circumstances of this case, and the Board's authority to order only those corrections that are requested by an applicant, 22 the Board finds that the applicant's records should be corrected to be consistent with his assignment to the IRR throughout his temporary separation from through
 - 7. Relief should be granted in accordance with the above findings.

¹⁷ Personnel Manual, Article 12.F.5.

¹⁸ Reserve Personnel Manual, Chapters 4.A.6. and 4.B.5.a.

¹⁹ *Id*.

²⁰ *Id.* at Chapter 4.B.5.a.

²¹ 10 U.S.C. § 1552(b) ("No correction may be made under subsection (a)(1) unless the claimant or his heir or legal representative files a request for the correction ..."); *see Friedman v. United States*, 141 Ct. Cl. 239, 252-53 (1958) (holding that "[t]he Correction Boards were established for the purpose only of reviewing, on application of a member of the military personnel, a military record to correct errors or injustices *against* such personnel and not to review and reverse decisions of other established boards *favorable* to such personnel).

