



**DEPARTMENT OF THE NAVY**  
BOARD FOR CORRECTION OF NAVAL RECORDS  
701 S. COURTHOUSE ROAD, SUITE 1001  
ARLINGTON, VA 22204-2490

[REDACTED]  
Docket No. 10430-24  
Ref: Signature Date

From: Chairman, Board for Correction of Naval Records  
To: Secretary of the Navy

Subj: REVIEW OF NAVAL RECORD [REDACTED], USN,  
XXX-XX [REDACTED]

Ref: (a) Title 10 U.S.C. § 1552  
(b) The Joint Travel Regulation (JTR)

Encl: (1) DD Form 149 w/attachments  
(2) Advisory opinion by CNP memo 7220 Ser N130C1/24U1033, 23 Dec 24  
(3) Subject's naval record

1. Pursuant to the provisions of reference (a), Subject, hereinafter referred to as Petitioner, filed enclosure (1) with the Board for Correction of Naval Records (Board), requesting that his naval record be corrected to show that Petitioner was reimbursed for commercial airfare.

2. The Board, consisting of [REDACTED] reviewed Petitioner's allegations of error and injustice on 18 February 2025 and pursuant to its regulations, determined that the corrective action indicated below should be taken on the available evidence of record. Documentary material considered by the Board consisted of the enclosures, relevant portions of Petitioner's naval record, and applicable statutes, regulations, and policies.

3. Before applying to this Board, Petitioner exhausted all administrative remedies available under existing law and regulations within the Department of the Navy. The Board, having reviewed all the facts of record pertaining to Petitioner's allegations of error and injustice finds as follows:

a. In accordance with reference (b), reimbursement When a TMC Is Not Available. When the AO certifies that a TMC is not available to arrange the required official transportation, the traveler receives reimbursement for the actual authorized or approved transportation costs, including the transaction fee. The total transportation reimbursement must not exceed the policy-constructed fare that meets mission requirements. "Class of Service Used in Transportation. A traveler must use economy or coach accommodations on an airplane, train, or ship. However, the order-issuing AO may authorize travel on transportation that offers only premium-class service, such as Acela."

b. On 13 April 2024, Petitioner was issued official change duty orders (BUPERS order: 1074) with required obligated service to September 2027, while stationed in [REDACTED] with an effective date of departure of July 2024. Petitioner's intermediate (01) activity was [REDACTED] [REDACTED] for temporary duty under instruction with an effective date of arrival of 20 July 2024. Petitioner's ultimate activity was [REDACTED], [REDACTED] [REDACTED] for duty with an effective date of arrival of 10 September 2024 with a projected rotation date of September 2027. Furthermore, "[t]ransportation must be arranged with the Navy Passenger Transportation Office per NAVSUP 4650.9."

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c. On 10 July 2024, [REDACTED] Travel issued Petitioner a Flight Itinerary departing on 20 July 2024 from [REDACTED] and from [REDACTED], on 20 July 2024.

d. On 19 July 2024, [REDACTED] Petitioner that “[o]ne or more of your flights have been cancelled by the airline(s). Govt, airline fares now have ticketing deadlines, and the time limit may have expired. You must cancel any respective car and hotel reservations you have reserved to avoid unnecessary no-show fees. If you still require flights, you must rebook a new trip record in DTS or contact your CTO reservations team. \*\* Please note that the original flights and airline price may no longer be available \*\* If you have questions regarding the GSA Govt. Fare Program Auto-Cancel Policy, please contact your Travel Management Office, or visit the Defense Travel Management Office website at [REDACTED] If you took action to cancel your own flight(s) with the airline, and you have also cancelled your car/hotel, please disregard this message. This is an automated email notification. Please do not respond to this email address.”

e. On 19 July 2024, text message exchange between Petitioner and [REDACTED] shows the following: Petitioner notifies [REDACTED] that “Sir, the only flight available that lands before Monday only has first class seats left. Am I still Okay to book it?” MCAS asks how much it is, and Petitioner responds, “\$2,584. The first-class seat only adds \$77 it says. All the flights are really expensive right now.” Petitioner explains that “I think it’s because of all the cancelled flights from the internet outage this morning.” [REDACTED] responds, “[REDACTED] said you are authorized to use the card so use the card.”

f. On 19 July 2024, [REDACTED] notified Petitioner of eTicket Itinerary and Receipt for Confirmation departing on 21 July 2024 from [REDACTED] to [REDACTED] e and from [REDACTED] on 21 July 2024. Total was \$2,506.35 with additional purchase of Economy Plus Seat \$77.99.

g. On 20 July 2024, Petitioner transferred from [REDACTED] and arrived to [REDACTED] on 21 July 2024 for temporary duty.

h. On 3 August 2024, Petitioner transferred from [REDACTED] and arrived to [REDACTED] on 11 August 2024 for duty.

i. On 16 August 2024, Travel Voucher Summary (Voucher No. B78942) was issued and paid on 20 August 2024 with a Start Date of 20 June 2024, End Date of 11 August 2024, Detach Date of 20 July 2024, and Report Date of 30 September 2024. Advances/Prior Payments: \$3,270.94, Total Entitlement \$9,305.45, Total Charged to Acct. Class \$9,305.45, Total Amount Payable \$6034.51, Split Payment \$5,004.27, and Due Employee \$1,030.24. Remarks: “OMN SDNs: N6298024TOELC30. Paid MBR and DEP PCS travel, MALT, and DLA. Reimbursed lodging in VA. Reimbursed rental and fuel in VA Applied \$5,004.27 to GTCC Mbr may file supplemental for flight reimbursement with a NAVPTO cost comparison and all original retains for processing.”

j. On 16 September 2024, Travel Voucher Summary (Voucher No. B13330) was issued and paid on 18 September 2024 with a Start Date of 20 June 2024, End Date of 11 August 2024, Detach Date of 20 July 2024, and Report Date of 30 September 2024. Advances/Prior Payments: \$9,305.45, Total Entitlement \$10035.40, Total Charged to Acct. Class \$729.95, Total Amount Payable \$729.95, and

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Due Employee \$729.95. Remarks: [REDACTED]. Supplemental: Processed  
MBR flight reimbursement.”

## CONCLUSION

Upon review and consideration of all the evidence of record, and especially in light of the contents of enclosure (2), the Board finds the existence of an injustice warranting the following corrective action. The Board agreed that Petitioner was initially issued a flight from SATO. Due to the Crowd Strike issue that affected all airlines, Petitioner’s flight was cancelled on the evening prior to departure. Despite his efforts to resolve the issue with TMC and his command, he purchased the tickets independently with permission to use his card. Therefore, the Board determined that Petitioner should be authorized reimbursement for his personally purchased airline tickets in accordance with reference (b) paragraph 020207. F. Furthermore, he was approved to purchase first class tickets because they were the only ones left that would have Petitioner arriving to his intermediate stop at [REDACTED] on 21 July 2024.

## RECOMMENDATION

That Petitioner’s naval record be corrected, where appropriate, to show that:

Petitioner received approval by cognizant authority to purchase his commercial airfare first-class on 19 July 2024 due to “Traffic Management Company (TMC) is not available.”

Note: Petitioner will need to submit a supplemental travel claim with all required documents to include a copy of this letter through appropriate administrative channels for reimbursement (commercial airfare). Settlement will be chargeable to the line of accounting on Petitioner’s BUPERS orders 1074.

A copy of this report of proceedings will be filed in Petitioner’s naval record.

4. It is certified that a quorum was present at the Board’s review and deliberations, and that the foregoing is a true and complete record of the Board’s proceedings in the above titled matter.
5. Pursuant to the delegation of authority set out in Section 6(e) of the revised Procedures of the Board for Correction of Naval Records (32 Code of Federal Regulations, Section 723.6(e)), and having assured compliance with its provisions, it is hereby announced that the foregoing corrective action, taken under the authority of the reference, has been approved by the Board on behalf of the Secretary of the Navy.

2/21/2025

