



DEPARTMENT OF THE NAVY
BOARD FOR CORRECTION OF NAVAL RECORDS
701 S. COURTHOUSE ROAD, SUITE 1001
ARLINGTON, VA 22204-2490

[REDACTED]
Docket No. 11914-24
Ref: Signature Date

From: Chairman, Board for Correction of Naval Records
To: Secretary of the Navy

Subj: REVIEW OF NAVAL RECORD ICO [REDACTED], USN, XXX-XX-[REDACTED]

Ref: (a) Title 10 U.S.C. § 1552
(b) The Joint Travel Regulation (JTR)

Encl: (1) DD Form 149 w/attachments
(2) Advisory opinion by CNP memo [REDACTED]
(3) Amendment to enclosure (2), email, 8 April 25
(4) Subject's naval record

1. Pursuant to the provisions of reference (a), Subject, hereinafter referred to as Petitioner, filed enclosure (1) with the Board for Correction of Naval Records (Board), requesting that his naval record be corrected to show that he was reimbursed \$2,435.20 for permanent change of station flights.

2. The Board, consisting of [REDACTED], [REDACTED], and [REDACTED] reviewed Petitioner's allegations of error and injustice on 8 April 2025 and pursuant to its regulations, determined that the corrective action indicated below should be taken on the available evidence of record. Documentary material considered by the Board consisted of the enclosures, relevant portions of Petitioner's naval record, and applicable statutes, regulations, and policies.

3. Before applying to this Board, Petitioner exhausted all administrative remedies available under existing law and regulations within the Department of the Navy. The Board, having reviewed all the facts of record pertaining to Petitioner's allegations of error and injustice finds as follows:

a. Reference (b) Airplane, Train, Ship, and Bus Transportation. A Service member or dependent must use the Travel Management Company (TMC) for PDT. The standard travel and transportation allowances in Chapter 2 apply, unless otherwise indicated in this chapter.

Commercial. Reimbursement of personally procured transportation is limited to what the Government would have paid had the Service member or dependent purchased the ticket through the TMC for authorized transportation over a usually traveled and direct route (see policy-constructed airfare in Appendix A).

Subj: REVIEW OF NAVAL RECORD ICO [REDACTED], USN, XXX-XX-[REDACTED]

Pet Transportation. When a traveler chooses transportation that is more expensive than the lowest Government-contracted airfare because he or she is transporting a pet, then the traveler is financially responsible for the additional costs.

b. On 5 June 2023, Petitioner was issued official change duty orders (BUPERS order: [REDACTED]) while stationed in [REDACTED] with an effective date of departure of September 2023. Petitioner's ultimate activity was [REDACTED] for duty with an effective date of arrival of 30 October 2023 with a projected rotation date of October 2026.

c. On 17 August 2023, Travel Advance Summary (DO Voucher [REDACTED]) was prepared and paid on 22 August 2023 with a Start Date of 15 September 2023, End Date of 30 October 2023, Detach Date of 15 September 2023, and Report date 19 September 2023. Authorized Advance \$3,109.26.

d. On 12 September 2023, CWT Sato Travel issued Petitioner and dependents a Flight Itinerary departing on 18 September 2023 from [REDACTED] and arriving to [REDACTED]. Total amounts \$674.50 and \$2,023.50.

e. On 15 September 2023, Petitioner was transferred from [REDACTED] and arrived at [REDACTED] on 19 September 2023 for duty.

f. On 18 September 2023, [REDACTED] airlines issued Petitioner a flight itinerary departing on 19 September 2023 from [REDACTED] to [REDACTED]. Total amount \$2,435.20.

g. On 25 September 2023, Commanding Officer, [REDACTED] notified Director, Transaction Service Center San Diego that "[Petitioner] and his family was executing PCS orders to [REDACTED] in [REDACTED] September 18, 2023. NAVPTO booked the flight with Delta Airlines. Upon check-in process, Delta Airlines informed the member that they could not transport the pet due to weather conditions in [REDACTED]. Member contacted SATO emergency services however due to the member executing PCS orders, SATO was unable to assist. Member personally-procured the ticket from Alaska Airlines."

"Original ticket booked by NAVPTO is \$2,698 while ticket booked by the member is \$2435.20. Price is cheaper by \$262.80.

Recommend reimbursement of Airfare due to mitigating circumstances and outside the member's control."

h. On 21 November 2023, Travel Voucher Summary (DO Voucher No. [REDACTED]) was prepared and paid on 27 November 2023 with a Start Date of 10 September 2023, End Date of 19 September 2023, Detach Date of 15 September 2023, and Report date 19 September 2023. Advances/Prior Payments: \$3,109.26, Total Entitlement \$5,273.57, Total Charged to Acct. Class \$5,273.57, Total Amount Payable \$2,164.31, and Due Employee \$2,164.31. Remarks: "liquidated members pcs travel, per diem, dependent travel, PER DIEM, and dependent DLA. reimbursed TLE in [REDACTED] per receipts, and TLE form. Did not liquidate lodging in [REDACTED], as it is TLA

Subj: REVIEW OF NAVAL RECORD ICO [REDACTED], USN, XXX-XX-[REDACTED]

(member can request this payment at their gaining command). Member may file a suppl for rental car with upload orders authorizing the rental cars, or a memo. Advance applied.”

i. Case Comments ([REDACTED] and [REDACTED]) for the period of 27 December 2023 to 19 July 2024 listed the following entries: “8 December 2023, Case Status CPPA Action Required: TO process airfare. Two items are required. The first is an order modification. the members orders have the following statement if transoceanic/international travel is required to execute this PCS order. Government air/government-procured air is directed. Because of this statement member is not authorized to procure their own flight and are not authorized reimbursement if they do. A MOD orders must be provided that change the previously quoted line to state. "Authorized vice directed.” The second correction we need is regarding the SATO flight. We cannot reimbursement member airfare when member was provided a govt funded flight unless proof is provided that shows the gov funded flight was refunded to the gov.”

“12 December 2023, Recommend reimbursement of Airfare due to mitigating circumstances and outside the member’s control. Member could not use the flights provided for him due to his pets not being able to travel with him. Member tried calling SATO, but nothing was resolved due to SATO not being able to touch PCS orders. Member did refund the flights provided to him and had to pay out of pocket for him and his family to fly. Refund receipts are attached to files.”

CONCLUSION

Upon review and consideration of all the evidence of record, and especially in light of the contents of enclosure (3), the Board finds the existence of an injustice warranting the following corrective action. The Board agreed that Petitioner’s government issued airfare was refunded by the airline after he was informed that they could not transport the pet due to weather conditions in Hawaii. Petitioner contacted SATO emergency services for assistance with no resolve and purchased personally procured airfare at a cheaper cost. In accordance with reference (b), reimbursement of personally procured transportation is limited to what the Government would have paid had the Service member or dependent purchased the ticket through the TMC. Therefore, the Board determined that Petitioner is eligible for reimbursement up to the Government rate.

RECOMMENDATION

That Petitioner’s naval record be corrected, where appropriate, to show that:

Petitioner’s official change duty orders (BUPERS order: [REDACTED]) were issued on 5 June 2023 authorizing the purchase personally procured airfare vice transportation arranged with the Navy Passenger Transportation Office.

Note: Petitioner will submit a supplemental travel claim with all required documents to include a copy of this letter through appropriate administrative channels for reimbursement. Reimbursement of personally procured transportation is limited to what the Government would have paid had the Service member or dependent purchased the ticket through the TMC for

Subj: REVIEW OF NAVAL RECORD ICO [REDACTED], USN, XXX-XX-[REDACTED]

authorized transportation over a usually traveled and direct route. Settlement of claim is chargeable to the line of accounting on the Petitioner's BUPERS order: [REDACTED].

A copy of this report of proceedings will be filed in Petitioner's naval record.

4. It is certified that a quorum was present at the Board's review and deliberations, and that the foregoing is a true and complete record of the Board's proceedings in the above titled matter.

5. Pursuant to the delegation of authority set out in Section 6(e) of the revised Procedures of the Board for Correction of Naval Records (32 Code of Federal Regulations, Section 723.6(e)), and having assured compliance with its provisions, it is hereby announced that the foregoing corrective action, taken under the authority of the reference, has been approved by the Board on behalf of the Secretary of the Navy.

4/15/2025

